



WITH IMMEDIATE EFFECT

Important Changes to Conservatory Roof Glass

29th November 2017

Dear Customer

Due to changes in our service level agreement relating to the delivery of Conservatory Roof Glass, we have decided to change our main supplier back to Tuffx who are able to offer deliveries to the North East, Yorkshire and Lincoln 5 days per week!

Tuffx supply their high performance roof glass under the brand name of 'Ambience' and each product is then abbreviated eg 'ambi'.

We have also attached a sheet showing all of the performance values for each product & this sheet is also available to download on the SWC website, www.swctradeframes.co.uk

Order Forms – The order forms have been re-done to include all the ambi options.

The Ambi range is produced using glass from 'Saint Gobain' so you may need to give consideration towards changing any contracts that mention Pilkington as a brand name.

The spacer bar will be warm edge in 'black'.

All Ambi Glass options are supplied in maximum 4000 mm lengths avoiding potential leaks from the use of muntin bars. Please note any glass length above 3210mm carries the Ambi MAX surcharge.

The Ambi Max range is available in Blue, Sunshade Blue, Neutral, & Aqua

We can supply you with sample slides of each glass. Please ask Maria Montgomery in Customer Services who will be happy to organise for you.

